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Lower Total Cost of Ownership

The iPassConnect service interface not only makes it easier for users to connect and administrators to manage, but also delivers several cost-saving features.

Quality-Based Phonebook Sorting that automatically checks for an updated phonebook upon each successful connection. iPass frequently adds new access points and removes problematic ones. This allows users to have the most current numbers available, displayed in order of measured reliability.

Simple Customization is available through a variety of options that provide exceptional flexibility. For instance, users can hide or show access-point prices, add or delete corporate RAS numbers, or define connection behaviors for individual corporate access points. Client interfaces can even be configured to display the company logo or help desk number.

Rapid Deployment enables configuration files to be pushed to users from a central console. This frees administrators from having to manually install simple configuration changes or new versions of the interface.

Timeout Policies for idle and maximum session times prevent connections from being left open indefinitely, ensuring that access gets billed only for the time people actually use the iPass service.

All Cities Numbers available in select regions, are affordable, nationwide access numbers. Toll-free access numbers, which cut down on separate billings from local phone companies, are also available.

Cost Center Billing* lets IT departments easily track usage by associating users with departments, projects or domain names.

Credit Card Billing enables user-connection fees to be charged to a corporate credit card to facilitate expense and cost center management.

Taming Connectivity

Delivering safe, simple and effective connections lets remote and mobile professionals stay productive and gives IT staff peace of mind. The iPassConnect service interface makes it possible, whether users prefer a desktop, notebook or handheld device to access the corporate network through a dial-up connection, Wi-Fi hotspot or home broadband service.

Learn why more Global 1000 companies choose iPass to help traveling professionals stay connected to the office and their customers. Visit www.ipass.com today.



iPassConnect™ Service Interface

Convenient Connections for Remote and Mobile Workers

BENEFITS

Easy Login

- Location-based interface displays all available connection options
- Frequently used locations can be auto-launched from the system tray
- One-click integration with leading VPN, personal firewall and anti-virus software

Wi-Fi as Simple to Use as Dial-Up

- Auto-detects Wi-Fi networks and auto-configures the user's Wi-Fi NIC
- Displays only enterprise-ready Wi-Fi hotspot access points
- Supports home wireless networking

Policy-Based End-to-End Security

- Protects user passwords for Wi-Fi hotspot connections, from the client all the way to the corporate server
- Enforces connection security via VPNs, personal firewalls and anti-virus software
- Centralizes management of access-control policies

Lower Total Cost of Ownership

- Quick and flexible deployment
- Advanced billing policies
- PC, Mac and PDA support

Automated and Convenient Login

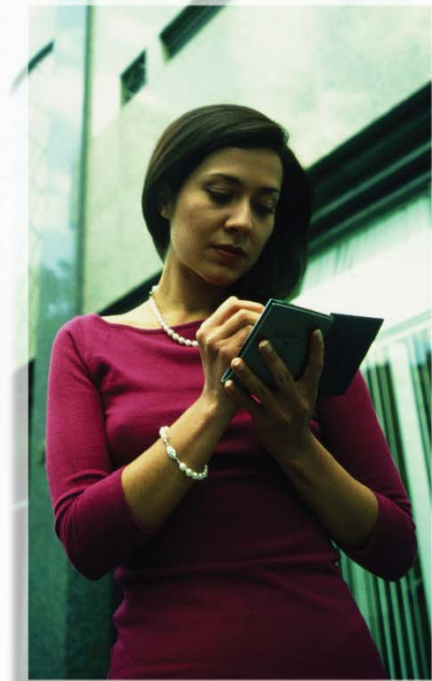
The service interface has been improved with a streamlined and intuitive login process. This was based on months of studying iPass user logins to understand their needs. The results helped define the following features.

Business travelers, mobile professionals and teleworkers need easy-to-use, reliable access to corporate resources and the Internet. Meanwhile, IT departments struggle to provide convenient user connectivity that is at the same time centrally manageable and compatible with existing infrastructure. Emerging technologies such as wired broadband and Wi-Fi hotspots threaten to make getting connected even more complicated for both users and administrators.

At last, iPass makes safe, simple and effective network access a reality. No matter where work takes them, users can get on-demand mobile-user connectivity to the corporate network through thousands of dial-up, ISDN, PHS and broadband access points in approximately 150 countries. This comprehensive connectivity network, iPass® Corporate Access, also includes over 2,000 Wi-Fi and Ethernet access points in iPass-enabled airports, hotels, conference centers and coffee shops.

iPassConnect™ service interface for client connections gives mobile professionals and IT staff just what they want. Users can access corporate networks using virtually any computing device and connect to Wi-Fi as safely and easily as dial-up. IT managers can gain peace of mind, knowing that centrally managed policies for access, security and usage let them control how users connect. What's more iPassConnect lets IT staff quickly and easily roll out and maintain the client interface, for lower total enterprise costs.

Location-based Interface* makes it fast and easy to select the best possible connection for any given location. Once a user enters their location, they receive a list of all available connections.



* Available on iPassConnect 3.0 Service Interface for Windows only
** Does not support broadband access

Compatible with Leading Security Clients

The iPassConnect service interface integrates with security products from the following companies:

Virtual Private Networks (VPNs)

- Aventail
- Certicom
- Check Point
- Cisco Systems
- InfoExpress
- Microsoft
- NCP
- NetScreen
- Neoteris
- Nortel Networks
- RSA
- SmartPipes
- Symantec
- V-One

Personal Firewalls and Intrusion Detection

Systems

- Check Point
- Computer Associates
- InfoExpress
- Internet Security Systems
- Sygate
- Zone Labs

Anti-virus Software

- Network Associates (McAfee)
- Symantec (Norton)

One-Click VPN Integration* automatically passes user credentials (both username and password) to the VPN client when it launches and connects users.

Windows NT Domain Pre-logout* gives remote users the same functionality they're accustomed to using at the office. Now, Windows NT, 2000 and XP users can benefit from domain logon scripting, user-defined drive-mapping capabilities and domain password-expiration notices.

Dialing Intelligence greatly reduces help desk assistance calls and user aggravation. For dial-up calls, it automatically knows whether to add an area code or 1+ area code within the United States. International dialing rules are correctly applied as well.

Local Number Lookup* searches for local dial-up access throughout the United States, speeding connections and reducing long-distance costs. Mobile users simply enter the area code and first three digits of the phone number to see a list of local access points.

Smart Redial saves time and reduces user frustration by using the built-in redundancy of the iPass network. The iPassConnect service interface automatically dials all local access points in a round-robin fashion, from usually at least three providers in most major business centers, alternating calls until it makes a successful connection.

System Tray Launch* runs at system startup and places an iPassConnect icon in the system tray. One click lets users launch the interface and connect using bookmarked locations.

Wi-Fi That's as Safe and Simple as Dial-Up

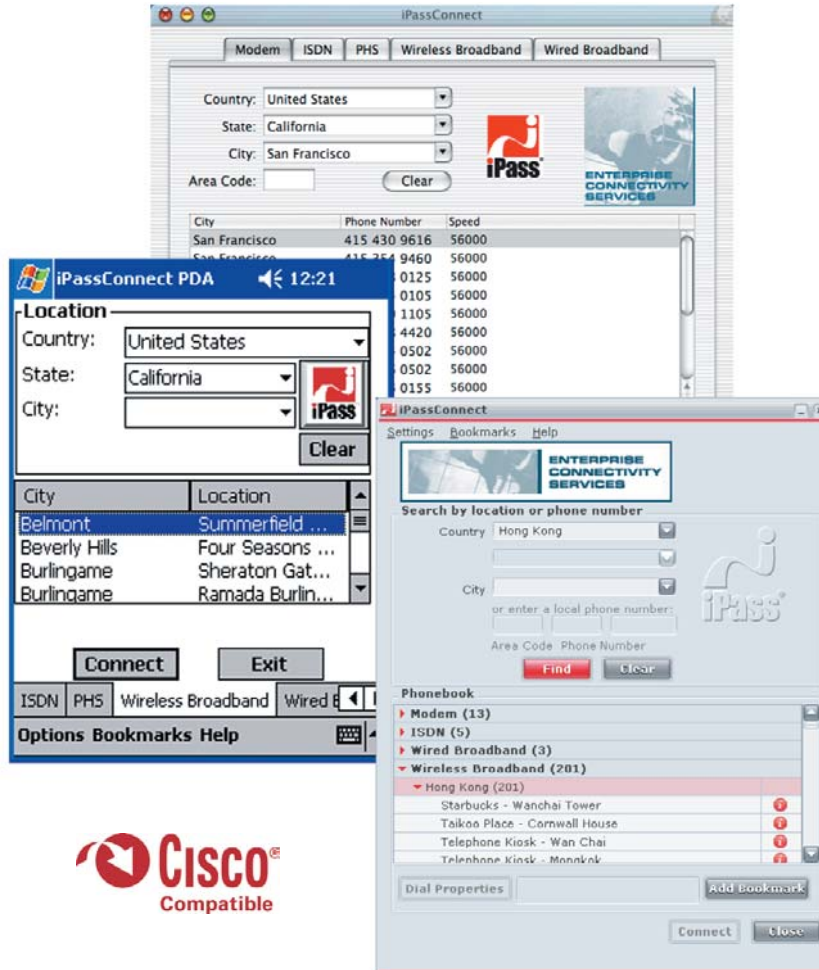
Wi-Fi networks are gaining acceptance, but using them can still be complicated. This is especially true for Wi-Fi hotspots because each has its own configuration requirements. iPassConnect service interface features are designed with the goal of making Wi-Fi access as easy as dial-up.

Wi-Fi Network Detection and Filtering* automatically detects when a Wi-Fi network is in range and then checks the user's iPass phonebook for approved access points, which it then displays to the user. Unapproved hotspots and rogue access points are never shown to the user, protecting the company from unsecured and costly network access.

Wi-Fi Card Auto Configuration* is performed once a user selects a wireless network. iPassConnect automatically configures the Wi-Fi NIC with the proper connection settings.

Home Wi-Fi Network Support* makes user access easier for the increasing number of residential Wi-Fi networks. Users can add home networks to their phonebook and get automated detection and configuration for their home wireless connections.

Secure Wi-Fi Authentication is deployed via the Generic Interface Specification (GIS) – the de facto security standard for smart clients and Wi-Fi hotspot access gateways. The entire iPass Wi-Fi footprint is GIS-enabled. User credentials are sent through an SSL tunnel from the client to the corporation, providing end-to-end protection.



New iPassConnect 3.0 Service Interface for Windows and the iPassConnect Service Interface for PocketPC 2002 and Mac OS X.

Policy-Based End-to-End Security

iPass ensures that endpoints are secured as users connect to the iPassConnect service interface, and before they access the corporate network. This is an essential security requirement for connectivity in the age of broadband and wireless.

iPass Secure End-to-end Encrypted Login (ISEEL)* security functionality will protect passwords from the client all the way back to the corporate server – over wired and wireless links. It uses advanced public-key cryptography to protect passwords against eavesdropping and assigns each session a unique ID to help prevent replay attacks.

Central Management Policies allow IT staff to easily configure and automatically distribute client security to iPass users, ensuring security is enforced during each user login. Policies can be enforced governing the use of network access and different access methods.

SecureConnect Integration* blocks the user from establishing an Internet connection unless the appropriate anti-virus software, personal firewall or intrusion detection systems are enabled and running. If they're not running before a session, the iPassConnect service interface can auto-launch the appropriate security services before connecting the user to the Internet.

Auto-Teardown Integration* can be configured to automatically close the Internet connection when a VPN tunnel, personal firewall or anti-virus security solution is disabled or not running.

Third-party Security Compatibility is achieved through the iPass Technology Alliance, which allows enterprise security vendors to tightly integrate the iPassConnect service interface with leading VPN, personal firewall, intrusion detection and anti-virus products. This has the two-fold benefit of giving users a secure access link, while simplifying the connection process.

iPassConnect Service Interface: Supported Platforms

- Windows XP
- Windows ME
- Windows NT 4.0 SP6 and higher
- Windows 98SE
- Mac OS X (10.2.3, 10.2.2, 10.2.1, 10.2)
- Mac 9.2**
- Mac 9.1**
- Mac 9.04**
- Mac 8.6**
- Pocket PC 2002
- Windows CE/Pocket PC 3.0**, 2.11**
- Palm OS 3.0 or higher**

iPassConnect Service Interface: Supported Languages

- English
- French
- German (Worldwide)
- Japanese
- Portuguese (Brazilian)
- Korean
- Chinese (Simplified, Traditional)
- Spanish (Worldwide)

(Mac and PDA interface available in English only.)